

THE CUSTOMER

Country: United Kingdom
 Industry: Legal Services
 Founded: 1851
 Fee Earners: 25+
 Website: www.grantsaw.com

THE CHALLENGE

To reduce the time and frustration associated with completing Financial Statements

THE SOLUTION

Implementation of Oyez's Intelligent FormE System

THE BENEFITS

- Flexible Word format offers unlimited capacity for text
- Insert or delete rows at any point in a table
- Automatic calculations & currency conversion
- Schedule of Assets & Chronology automatically created
- Summary automatically completed
- Insert pre-defined Income Needs
- Easy navigation



Oyez's Intelligent FormE has Saved Time & Increased Efficiency

Established in 1851, Grant Saw provide a wide range of general & commercial legal services from two branches in Greenwich and Blackheath and their satellite office in Canary Wharf. The firm combines a strong tradition of excellence with a knowledgeable, friendly approach. Many of their clients depend on their expertise to support them through the process of separation and divorce.

Although it is a critical element of the divorce procedure, completing a Financial Statement can be a very time consuming and difficult process. "We were extremely frustrated by the limitations of the static FormE" reports Mary Moore who is member of Grant Saw's Family Team. "There was not enough space to insert the information that was needed and we couldn't expand the space to suit our requirements".

"In addition, because this is a long form with a lot of detail, it is most often completed in stages as the required information becomes available. We were finding that this caused problems with the automatic calculation feature - the form would try to complete the sums before the form was finished and trying to manually revise the calculations was very difficult. The entire process was quite exasperating".

In an attempt to resolve these problems Grant Saw developed their own in-house version of the FormE in Word format.

This wasn't entirely successful; updating the form was complicated and took a lot of time. It was at this point that the firm was offered a free online demonstration of Oyez's Intelligent FormE System.

"This appeared to be an ideal solution for us" says Mary. "Because the Intelligent FormE is published in Word Format we now benefit from unlimited expandability. This allows us to capture all of the information required without the need for abbreviating or retyping – that feature alone has saved us hours of time".

"Word format has also made sharing forms very easy. It's fast and efficient to email the form to our client for review or amendments. And we now have access to all of the benefits of Word flexibility without having to worry about the form we are using being up-to-date. Oyez's editorial team ensure that it is".

Mary reports that implementing Oyez's Intelligent FormE was a smooth process. "Everyone has found it very easy to use and when we did encounter one small problem with passwords, Oyez's Support Desk sorted it out for us quickly".

"The Oyez FormE System has been invaluable to our firm and I would certainly recommend it to other family practices. The ability to insert as much information as is required is just one of several beneficial, time-saving features that it has provided for us".

The ability to insert as much information as is required is just one of several beneficial, time-saving features

Mary Moore, Family Team
 Grant Saw